



The Advocate for Children and Youth is...

...an Independent Officer of the House of Assembly of Newfoundland and Labrador. Since 2002, we have helped thousands of children and youth get the services they need.

The Advocate for Children and Youth provides...

...advocacy services for young people up to age 19 throughout Newfoundland and Labrador. Advocacy means helping you to express your views, or if need be, speaking on your behalf.

The Advocate for Children and Youth always...

...listens to you and takes your issues seriously. You will be treated with respect and your voice will be heard.



Contact the Advocate for Children & Youth if you or someone you know is in need of help:

Phone: (709) 753-3888

Toll Free: 1-877-753-3888

TTY: (709) 753-4366

Fax: (709) 753-3988

Email: office@ocya.nl.ca

Website: www.childandyouthadvocate.nl.ca

Or drop by and speak with someone in our office:

193 LeMarchant Road
St. John's, NL A1C 2H5
8:30 am - 4:30 pm

As a Youth: Know your Rights!



We can Help Call Us!



CHILDREN YOUTH
NEWFOUNDLAND & LABRADOR

Know Your Rights. Use Your Voice.

You probably already know a fair bit about how government works. You know about elections and how laws are made. Did you know that government in this province has a responsibility to youth? All Government Services are obligated to listen to your needs and issues...to hear what you believe should happen. If you have difficulty with any service, we may be able to help.

What is The Advocate for Children & Youth?

The Advocate for Children & Youth helps children and youth get services they need from government, its boards, or its agencies. Staff in the office will help children and youth express their opinions and views or, if they are unable to do so, speak on their behalf.



Do You Have Questions?

- Are you having trouble getting help from government, its boards, or its agencies?
- Do you feel you have rights that are being ignored?
- Do you need a place to live and cannot find someone to help?
- Do you need help in school and do not know how to get it?
- Are you in care or custody and feel that you are not being treated fairly?

If so, call us – it's our job to help.

But I'm Just a Teenager. Will Anyone Listen?

The Advocate for Children and Youth will listen to you. You have a right to be involved in decisions that affect you. We will help you express your opinion on issues of concern to you and find out if government policies that affect your situation are being met.

We can make sure you are listened to, your opinion is considered, and that your position is taken seriously.

What Happens When You Contact Us?

When you contact us, we will want to know:

- Your name, address, and phone number.
- What do you need help with?
- What people are involved?
- What you have done to help solve the problem?
- How you want us to help?

Then we may, depending on the situation:

- Give you information that will help you solve the situation yourself.
- Call someone for you and explain your problem and what you want and need.
- Meet with everyone involved and try to solve the problem.
- Investigate and ask that your problem, and the similar problem of other young people, be resolved.

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Visit at: 193 Lemarchant Road

